

Package name:

SAWA Hybrid

Additions

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Exclusions

Call tariffs for short access codes consisting of 3 to 6 digits are calculated by calling within the network, except for emergency numbers (for free).

Call tariffs on standard numbers 9200 and customer care center numbers for other operators (55 Halalas per minute).

Call tariffs on the number 905: 2 riyals per call.

Commitments

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Quantity

-

Fair Use limit

Speed

-

Unit Price

Voice Calls

For every 30 seconds

30 seconds or less = 30 seconds

Data

For every 100 KB

100 KB or less = 100 KB

Additions: More advantages on advanced services in the package.

Exclusions: Excluded services from the package.

Commitments: Customer's commitment to package over specific periods in exchange for services and products.

Fair Use Limit: Daily data limits (GB) when exceeded speed will decrease as mention in speed box.

Unit Price: Mechanism that calculates the customer's voice calls and data.