الدوائر المكثفة:

الاستعلام عن الدوائر المكثفة:

WWW.STC.COM.SA
### Documents Required

- Copy of the commercial registration + certified letter from the chamber of commerce

### Service Type

- Title of the offer
- Duration of the offer

### Customer Approval

- Name: __________________________
- Job: ____________________________
- Date: __________________________
- Signature: ______________________

### Official Seal

### National Address

- National address: __________________________

### Contact No.

- Landline: __________________________
- Mobile: ____________________________

### Signing this application constitutes agreement to the accuracy of the above information and to the terms and conditions of the service.
1. The provisions of the terms of service document shall apply to the service providers of mobile services issued from the communications and information technology commission (ctic) pursuant to its decision no. 195/1429 dated 11/3/1429 as amended where a particular text in these conditions has not been provided in this regard.

2. In the event that the client stops the dialled calls and only allow received calls, emergency calls and stc's own call numbers until the bill is issued and payment is made.

3. If the client should audit and check the validity of each bill related to the service/services provided to them.

4. Upon medical orders from a medical institution or during an emergency situation where the client or the household members are faced with any illness.

5. The client has the right to object to such error with a formal complaint sent to the service provider no later than the date of issue of the next bill.

6. The client audited and checked the bill related to the services they were provided.

7. The client is entitled to request suspension of service for a term no longer than 12 months. In this case, the client is required to pay all recurring charges accumulated during the suspensions period.

8. The client can ask for reimbursement of amounts exceeding the credit limit as a result of international roaming.

9. The client must, in this case, pay the undisputed charges outlined in the bill.

10. Stc shall be entitled, in exceptional cases (such as the client's incurring of large amounts of money for international calls when the amount of the bill reaches the credit limit) to require the client to make immediate payment after being furnished with a partial bill of the due charges. Stc shall stop the dialled calls and only allow received calls, emergency calls and stc's own call numbers until the bill is issued and payment is made.

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12. The client shall notify the company of any change in the address or the contact numbers.

13. The client shall notify the company of any change in the address or the contact numbers. In this case, the client is required to pay all recurring charges accumulated during the suspensions period.

14. The client should audit and check the validity of each bill related to the service/services provided to them. In the event that a mistake is discovered, the client shall have the right to object to such error with a formal complaint sent to the service provider no later than the date of issue of the next bill.

15. The client should audit and check the validity of each bill related to the service/services provided to them. In the event that a mistake is discovered, the client shall have the right to object to such error with a formal complaint sent to the service provider no later than the date of issue of the next bill.

16. The client shall have the right to record the client's name in the debt list in the event that the amounts due to stc are not paid.

17. The client shall assure, outfit, install, program and maintain their equipment. Stc shall bear no responsibility in this regard.

18. In case of interruption or suspension of the service due to unforeseen reasons or due to maintenance work, the service is not considered interrupted.

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