

Package name:

sawa 15

Additions

Call tariffs for short access codes consisting of 3 to 6 digits are calculated by calling within the network, except for emergency numbers (for free.)

Exclusions

Call tariffs on standard numbers 9200 and customer care center numbers for other operators (55 Halalas per minute.)

Call tariffs on the number 905: 2 riyals per call.

Short numbers (4 digits and more) that started with 700, min cost based on number followed by 700.

Commitments

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Quantity -

Fair Use limit

Speed -

Unit Price

Voice Calls

For every 30 seconds
30 seconds or less = 30 seconds

Data

For every 100KB
100KB or less = 100KB

Additions: More advantages on advanced services in the package.

Exclusions: Excluded services from the package.

Commitments: Customer's commitment to package over specific periods in exchange for services and products.

Fair Use Limit: Daily data limits (GB) when exceeded speed will decrease as mention in speed box.

Unit Price: Mechanism that calculates the customer's voice calls and data.