



Reference Offer (RO)

## Annex A

# Definitions and Glossary of Terms

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<b>Advanced Capacity Order (ACO)</b>	The agreed commitment levels from the Other Licensed Operator for an ongoing twelve (12) Calendar Month period which is reviewed and updated every six (6) Calendar Months.
<b>Billing Information</b>	Information provided by the billing Party, as set out in this RO, in support of invoices issued by the billing Party to enable the billed Party to validate the other's invoice.
<b>Billing Period</b>	The stated interval at which billing takes place under this RO.
<b>Billing Unit</b>	The charging period for usage-based calls that originate from the Other Licensed Operator's Network and transit through or terminate on the stc Network or originate on stc's Network and terminate on the Other Licensed Operator's Network. Generally a second but also a minute or a call where applicable in case of voice .
<b>Business Day</b>	A working day other than a Friday, Saturday or Public Holiday in the Kingdom of Saudi Arabia.
<b>Calendar Day</b>	A day including a Friday, Saturday and Public Holiday in the Kingdom of Saudi Arabia.




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<b>Calendar Month</b>	The inclusive period from the start of the first day of a given Hijra month to the end of the last day of the same.
<b>Call</b>	A transmission path through Telecommunication Systems for the sending of Signals. A reference to conveyance of a Call by a Party means the establishment by that Party of a transmission path through that Party's Network and the conveyance by that Party in accordance with the Interconnection Agreement of a signal (if any) over such transmission path.
<b>Call Conveyance</b>	The seizure of a transmission path for the interchanging of voice and in-band data information between the users.
<b>CDR</b>	Call Data Record
<b>Charge Rate Period</b>	The delineated window of time during which a given charge rate or price is valid for the purposes of quoting or billing (e.g. peak, off-peak).
<b>CST</b>	See "Commission".
<b>CLI</b>	Calling Line Identification as defined by the ITU-T.
<b>Commission</b>	The Saudi Communications and Information Technology Commission (CST).
<b>Data Management Amendment</b>	Such data reconfiguration of the stc Network or the OLO's Network as is necessary for the access, routing and charging of calls.



<b>Disclosing Party</b>	A Party disclosing information to a Receiving Party under the Interconnection and other wholesale services Agreement.
<b>Dispute</b>	A failure by service providers to agree on (a) the terms and conditions of interconnection agreement or any other wholesale services agreement (b) access to, or quality of, telecommunications service provided by one to the other.
<b>Dominant Service Provider</b>	A Service Provider designated as being dominant in the provision of services in a defined market by the Commission.
<b>Due Date</b>	The date which is 30 calendar days after the Issue Date of an stc invoice, by which date payment is required.
<b>Government Royalty, Taxes and Licence Fees</b>	Taxes, duties and royalties imposed from time to time by the Government of KSA which will be added to all invoices.
<b>Governor</b>	The Governor of the Saudi Communications and Information Technology Commission.
<b>IGW</b>	International Gateway
<b>Interconnection Link</b>	A link connecting a stc Interconnect Node and another Party's Interconnect Node passing through a Point of Interconnection.
<b>Interconnect Node</b>	A switching centre from which call termination or origination or transiting Interconnection Services are offered.




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<b>Interconnect Path</b>	The geographical/physical route and higher capacity systems used to provide the Interconnect Link(s).
<b>Interconnect Usage Report</b>	A report stating the actual level of utilisation of the Interconnection Services provided under the Interconnection Agreement.
<b>Interconnection</b>	The physical and logical linking of Telecommunications Networks used by different Parties in order to allow the users of one Party's Network to communicate with users of another Party's Network, or to access the facilities and/or services of another Party.
<b>Interconnection Agreement</b>	An agreement based on this RO and entered into between stc and an Other Licensed Operator for the purposes of Interconnection.
<b>Interconnection Regulations</b>	The regulations published by the Commission issued according to Decision 462/1442 on 4/8/1442H, as amended from time to time.
<b>IPLC</b>	International Private Leased Circuit.
<b>ISDN</b>	Integrated Services Digital Network
<b>Issue Date</b>	The date on which an invoice is dated and despatched
<b>ITU-T</b>	The Telecommunications Standards Bureau of the International Telecommunication Union.
<b>Kingdom</b>	The Kingdom of Saudi Arabia.
<b>KSA</b>	See Kingdom.




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<b>Leased Line</b>	A connection forming a point-to-point telecommunication system between two points dedicated to a particular customer.
<b>Licensee</b>	Any Person authorised, granted a Licence to provide Telecommunications Services or operate a Telecommunications Network or both within the Kingdom of Saudi Arabia.
<b>Mass Call Event</b>	The planned occurrence of an unusually high volume of Calls to a specific destination (number or group of numbers).
<b>MMSSDP</b>	Multimedia Message Services Service Delivery Point
<b>MVNO</b>	Mobile Virtual Network Operator
<b>National Numbering Plan</b>	The numbering plan prepared by the Commission to specify the scheme of numbers used to access various telecommunications services.
<b>Network</b>	The stc Telecommunications Network or the Other Party's Telecommunications Network as the case may be and/or indicated by the context.
<b>Network Alteration</b>	A change (other than a Data Management Amendment) to a Party's Network, which requires a change to be made to the other Party's Network to allow the continuance of the conveyance of Calls across a Point of Interconnection pursuant to the Interconnection Agreement.



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<b>Network Plan</b>	The specific agreement of the characteristics of reciprocal interconnection and other wholesale services between stc and the Other Party including, but not limited to traffic routing principles, active number ranges, capacity, traffic forecasts and target quality of service.
<b>Numbering</b>	A serial numbering pattern used by Service Providers to identify designated termination points in telecommunications networks, including the necessary information for routing, billing and the identification of subscribers, licensees and telecommunications services.
<b>Other Licensed Operator (OLO)</b>	Any Party, other than <b>stc</b> , authorised by way of a Licence granted by the Commission to provide Telecommunications Services or operate a Telecommunications Network or both.
<b>Party</b>	A party to the Interconnection Agreement or any other wholesale services agreement.
<b>POI</b>	See "Point of Interconnection".
<b>Point of Interconnection</b>	The physical or virtual point on an Interconnection Link between the Service Providers, through which the Interconnection services are provided and which marks the boundary for regulatory purposes between the networks of the Service Providers.
<b>PSTN</b>	The Public Switched Telephone Network operated in the Kingdom by <b>stc</b> .





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<b>Receiving Party</b>	A party receiving information from a Disclosing Party under the Interconnection Agreement any other wholesale services agreement..
<b>Reference Offer (RO)</b>	A published document pursuant to the Interconnection Regulations defining a standard set of technical and commercial terms by which the publisher of the RO offers interconnection and other wholesale services to other Parties.
<b>Service Node</b>	A primary switching centre in the <b>stc</b> network which provides switching functions and produces call records enabling billing functionality.
<b>Service Provider</b>	Any person licensed by the Commission that (a) provides a telecommunications service to the public, (b) operates a telecommunications network used by that person or by another person to provide a telecommunications service to the public, or both.
<b>SMSSDP</b>	Short Message Services Service Delivery Points
<b>Successful Call</b>	A chargeable call which has passed across a POI and received an answer signal returned by the other Party's network.



<b>Switch</b>	The telecommunications apparatus within a public telecommunications system which performs switching, routing, connecting and recording of calls and other network events, having the ability to connect to two or more destinations.
<b>Technical Review Committee</b>	The committee comprising technical and commercial representatives from <b>stc</b> and the OLO which will manage the interconnection and other wholesale services arrangements.
<b>TSC</b>	Transit Switching Centre
<b>Unsuccessful Call Termination Ratio</b>	The percentage of unsuccessful calls as a proportion of the total number of call attempts during the network busy hour.
<b>Core Network</b>	is the infrastructure that connects together the different platforms and sub-networks through a central network designed to transfer network traffic at high speeds. Core networks focus on optimizing the performance and reliability of long-distance and large-scale data communications.
<b>Access Network</b>	It refers to a network that connects directly to the end user or customer. It comprises those entities which connect between a core network and end user.