

stc

Reference Offer (RO)

Annex A

Definitions and Glossary of Terms

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Advanced Capacity Order (ACO)	The agreed commitment levels from the Other Licensed Operator for an ongoing twelve (12) Calendar Month period which is reviewed and updated every six (6) Calendar Months.
Billing Information	Information provided by the billing Party, as set out in this RO, in support of invoices issued by the billing Party to enable the billed Party to validate the other's invoice.
Billing Period	The stated interval at which billing takes place under this RO.
Billing Unit	The charging period for usage-based calls that originate from the Other Licensed Operator's Network and transit through or terminate on the stc Network or originate on stc's Network and terminate on the Other Licensed Operator's Network. Generally a second but also a minute or a call where applicable in case of voice .
Business Day	A working day other than a Friday, Saturday or Public Holiday in the Kingdom of Saudi Arabia.
Calendar Day	A day including a Friday, Saturday and Public Holiday in the Kingdom of Saudi Arabia.
Calendar Month	The inclusive period from the start of the first day of a given Hijra month to the end of the last day of the same.

Call	A transmission path through Telecommunication Systems for the sending of Signals. A reference to conveyance of a Call by a Party means the establishment by that Party of a transmission path through that Party's Network and the conveyance by that Party in accordance with the Interconnection Agreement of a signal (if any) over such transmission path.
Call Conveyance	The seizure of a transmission path for the interchanging of voice and in-band data information between the users.
CDR	Call Data Record
Charge Rate Period	The delineated window of time during which a given charge rate or price is valid for the purposes of quoting or billing (e.g. peak, off-peak).
CITC	See "Commission".
CLI	Calling Line Identification as defined by the ITU-T.
Commission	The Saudi Communications and Information Technology Commission (CITC).
Data Management Amendment	Such data reconfiguration of the stc Network or the OLO's Network as is necessary for the access, routing and charging of calls.
Disclosing Party	A Party disclosing information to a Receiving Party under the Interconnection and other wholesale services Agreement.

Dispute	A failure by service providers to agree on (a) the terms and conditions of interconnection agreement or any other wholesale services agreement (b) access to, or quality of, telecommunications service provided by one to the other.
Dominant Service Provider	A Service Provider designated as being dominant in the provision of services in a defined market by the Commission.
Due Date	The date which is 30 calendar days after the Issue Date of an stc invoice, by which date payment is required.
Government Royalty, Taxes and Licence Fees	Taxes, duties and royalties imposed from time to time by the Government of KSA which will be added to all invoices.
Governor	The Governor of the Saudi Communications and Information Technology Commission.
IGW	International Gateway
Interconnection Link	A link connecting a stc Interconnect Node and another Party's Interconnect Node passing through a Point of Interconnection.
Interconnect Node	A switching centre from which call termination or origination or transiting Interconnection Services are offered.
Interconnect Path	The geographical/physical route and higher capacity systems used to provide the Interconnect Link(s).

Interconnect Usage Report	A report stating the actual level of utilisation of the Interconnection Services provided under the Interconnection Agreement.
Interconnection	The physical and logical linking of Telecommunications Networks used by different Parties in order to allow the users of one Party's Network to communicate with users of another Party's Network, or to access the facilities and/or services of another Party.
Interconnection Agreement	An agreement based on this RO and entered into between stc and an Other Licensed Operator for the purposes of Interconnection.
Interconnection Regulations	The regulations published by the Commission issued according to Decision 462/1442 on 4/8/1442H, as amended from time to time.
IPLC	International Private Leased Circuit.
ISDN	Integrated Services Digital Network
Issue Date	The date on which an invoice is dated and despatched
ITU-T	The Telecommunications Standards Bureau of the International Telecommunication Union.
Kingdom	The Kingdom of Saudi Arabia.
KSA	See Kingdom.

Leased Line	A connection forming a point-to-point telecommunication system between two points dedicated to a particular customer.
Licensee	Any Person authorised, granted a Licence to provide Telecommunications Services or operate a Telecommunications Network or both within the Kingdom of Saudi Arabia.
Mass Call Event	The planned occurrence of an unusually high volume of Calls to a specific destination (number or group of numbers).
MMSSDP	Multimedia Message Services Service Delivery Point
MVNO	Mobile Virtual Network Operator
National Numbering Plan	The numbering plan prepared by the Commission to specify the scheme of numbers used to access various telecommunications services.
Network	The stc Telecommunications Network or the Other Party's Telecommunications Network as the case may be and/or indicated by the context.
Network Alteration	A change (other than a Data Management Amendment) to a Party's Network, which requires a change to be made to the other Party's Network to allow the continuance of the conveyance of Calls across a Point of Interconnection pursuant to the Interconnection Agreement.

Network Plan	The specific agreement of the characteristics of reciprocal interconnection and other wholesale services between stc and the Other Party including, but not limited to traffic routing principles, active number ranges, capacity, traffic forecasts and target quality of service.
Numbering	A serial numbering pattern used by Service Providers to identify designated termination points in telecommunications networks, including the necessary information for routing, billing and the identification of subscribers, licensees and telecommunications services.
Other Licensed Operator (OLO)	Any Party, other than stc , authorised by way of a Licence granted by the Commission to provide Telecommunications Services or operate a Telecommunications Network or both.
Party	A party to the Interconnection Agreement or any other wholesale services agreement.
POI	See "Point of Interconnection".
Point of Interconnection	The physical or virtual point on an Interconnection Link between the Service Providers, through which the Interconnection services are provided and which marks the boundary for regulatory purposes between the networks of the Service Providers.
PSTN	The Public Switched Telephone Network operated in the Kingdom by stc .

Receiving Party	A party receiving information from a Disclosing Party under the Interconnection Agreement any other wholesale services agreement..
Reference Offer (RO)	A published document pursuant to the Interconnection Regulations defining a standard set of technical and commercial terms by which the publisher of the RO offers interconnection and other wholesale services to other Parties.
Service Node	A primary switching centre in the stc network which provides switching functions and produces call records enabling billing functionality.
Service Provider	Any person licensed by the Commission that (a) provides a telecommunications service to the public, (b) operates a telecommunications network used by that person or by another person to provide a telecommunications service to the public, or both.
SMSSDP	Short Message Services Service Delivery Points
Successful Call	A chargeable call which has passed across a POI and received an answer signal returned by the other Party's network.

Switch	The telecommunications apparatus within a public telecommunications system which performs switching, routing, connecting and recording of calls and other network events, having the ability to connect to two or more destinations.
Technical Review Committee	The committee comprising technical and commercial representatives from stc and the OLO which will manage the interconnection and other wholesale services arrangements.
TSC	Transit Switching Centre
Unsuccessful Call Termination Ratio	The percentage of unsuccessful calls as a proportion of the total number of call attempts during the network busy hour.
Core Network	is the infrastructure that connects together the different platforms and sub-networks through a central network designed to transfer network traffic at high speeds. Core networks focus on optimizing the performance and reliability of long-distance and large-scale data communications.
Access Network	It refers to a network that connects directly to the end user or customer. It comprises those entities which connect between a core network and end user.